

Privacy Policy

Privacy Clause

It is one of our primary responsibilities to protect the privacy of our customers and visitors to our website and to ensure the security of their personal and financial information. The following privacy statement explains how CPT International collects and protects your information. CPT International referred here includes CPT International and all its companies and departments.

According to the privacy statement, once you open an account or use our website at CPT International, you agree that CPT International collects and uses your personal information in accordance with the contents of this privacy agreement.

Personal Information Collection

We obtain your personal information directly from you or indirectly through your relationship with us. CPT International may apply the information gathered from you to: Confirm your identity and contact information, open your trading account, set up your trading account and password, maintain your account live, contact you for account-related information, or other reasons. This information can also help us improve the quality of our service, provide personalized browsing experience, and market products, services, offers and other information that might be of interest to you.

Most of the information we get is provided by you directly, including your name, mailing address, phone number, email and other contact information. In addition, we collect information that can identify you according to the law, including your passport number. We also collect personal background information when you open an account, including gender, date of birth, and employment status. Our regulators also require us to evaluate your trading experience, annual gross income, gross net worth and affordable venture capital, to assess your financial situation.

You can provide this information to us by submitting an account opening application and related documents, sending us an email, or submitting information to us for a promotional event.

Information we collect from you indirectly: Your IP address, browser type, operating system, network provider, server clock, and transaction record. If you close an account, CPT International will retain your information, but will only use it in compliance with regulatory requirements, as well as to contact you and provide the opportunity to re-open the account or participate in promotional activities.

Cookies

Cookies are small text files released by web servers and may be stored on your computer. Through Cookies we can learn about your visit to our site, the page you visited, and identify you as logged in when we receive a page visit request from your web browser. We may point the information stored in the Cookie to the personal identification information you submit on our website. We will never disclose this information to any third party. Cookies can only be read through us without any personal information, without any account or password information. We cannot and will not collect your browsing information on other websites.

We may share with reputable advertising companies the information that specific users visited our website for the purpose of advertising. The information shared cannot be used for personal identification. We may also use third-party software to track and analyses access and traffic data, including page requests, table requests, and click paths, which may set Cookies on behalf of CPT International.

Please note that third party websites are not covered by this privacy policy and those sites are not subject to our privacy standards and procedures. Please check with third parties as to their privacy policies.

All web browsers allow you to set up blocking Cookies. If your web browser is set to allow Cookies, you agree that we use Cookies in the above manner. If you choose to block Cookies, you can still use our service, but some features may not work the way they were originally designed.

Sharing Personal Information with CPT International Affiliates and Partners.

CPT International will not sell, license, lease or disclose your personal information to any members of the CPT Group, including any of our ultimate holding companies and their subsidiary or third party for any reason other than the following:

- If your personal information is required to provide you with the product or service you requested, or to provide you with the product or service through our affiliates.
- To improve the quality of our service, we may contract other companies to handle certain internal affairs, such as account processing, execution, customer service, customer satisfaction survey or other data collection related to our business. We may also provide the database of our client information to non-affiliated third parties, including name, address, phone number, and email, to help us analyse and clarify customer needs, product, and service information, or carry out general marketing and market research. To ensure that such products and services meet your needs and are available in an effective and appropriate manner, CPT International may share a portion of your personal information with these non-affiliated third parties.

CPT International reserves the right to provide your personal information to third parties when required by law to provide relevant information to regulators, law enforcement agencies or other government agencies. In addition, we may disclose your information for the purpose of credit review or collection agency, or for the purpose of safeguarding our rights or property.

Any time you choose to purchase a product or service from another company, for example by clicking on an AD on a website owned or controlled by CPT International, the personal information you share with that company will no longer be subject to our privacy statement. We are not responsible for the privacy policies or content of the sites we link to, and we cannot control the use of the information you provide or collected by these sites and protect such information. Any time you choose to link to a joint site or visit a linked site, you may be asked to provide registration or other information. Please note that the information you provide will be submitted to a third party. You must first be familiar with the privacy policy published by the third party.

Security of Personal Information

We use network security software, systems, and programs to provide you with a secure trading environment and protect your personal, financial, and trading information.

When we open an account for you, you will be given a unique account number, username, and password. You are responsible for maintaining your account information, such as account number, username, and password. We strongly recommend that you do not disclose this information to anyone else. Our website and online account opening page use encryption technology to secure the transmission of information and use e-business certification Authority to authenticate our website, guarantee transactions and the safety of clients' online applications, to help you identify whether it is our website that is connected.

Storage of Personal Information and retention period

CPT International will hold personal information for as long as we have a business relationship with you. Once our relationship with you has come to an end, we will retain your personal information for additional number of years that enables us to:

- maintain business records for analysis and/or audit purposes;
- meet our regulatory requirements;
- comply with record retention requirements under applicable law;
- defend or bring any existing or potential legal claims; and
- deal with any complaints regarding the services.

If there is any information that we are unable to delete entirely from our systems for technical issues, we will put in place appropriate measures to prevent any further processing or use of the information.

Privacy Policy Changes and Exits

Once CPT International updates the content of this privacy statement, the revised privacy statement will be posted to the website immediately. By opening our account, you agree that the electronic notice on the privacy statement issued on the website is the actual notice.

In some cases, such as when we share your personal information with non-affiliated third parties, you can contact us through the following contact information to inform us that you wish to "exit" the privacy policy. If you have multiple accounts at CPT International, you must submit an exit request separately for each account.

Any dispute over privacy claims must be governed by this notice and the customer agreement of CPT International. If you have any other questions not mentioned in this statement, please contact our customer service representative.

Legal Disclaimer

CPT international may disclose your personally information as required by rules and regulations and when we believe that disclosure is necessary to protect our rights and/or to comply with any proceedings, court order, legal process to governmental, intergovernmental, or other regulatory bodies. CPT International shall not be liable for misuse or loss of personal information or otherwise on our website that that we do not have access to or control over. CPT International will not be liable for unlawful or unauthorised use of your personal information due to misuse or misplacement of your information/password by you or due to your acts or omissions or a person authorised by you.